



GULGONG  
HOLTERMANN  
MUSEUM

## Visitor Experience Volunteers

Volunteers play an important role at our museum by contributing to the creation of a lively, welcoming, interactive environment. Volunteers encourage and foster visitor interaction by starting conversations and sharing stories with visitors about objects, co-delivering tours and facilitating hands-on activities.

### SKILLS AND ABILITIES WE ARE LOOKING FOR:

- A passion for any or all of the following: Holtermann Collection, history, Gulgong, photography, education, the arts, museums
- A friendly manner, excellent customer service & understanding of family audiences and younger visitors
- Excellent communication skills and the ability to encourage new ways of seeing and understanding the collection
- Interest, time and ability to participate in training, undertake direction and collaborate in a team
- Ability to commit to volunteer work on a regular basis
- Willingness to commit to the Museum's mission and values
- Volunteers must be 16 years or older
- Volunteers (over 18) must have a valid Working with Children Check number

All volunteers are given training to ensure they are well informed and have a good knowledge of the Holtermann Collection of photographs on display within our facility. Our facility does require some knowledge of computers, however it is not essential should you have other skills that are relevant to our volunteer duties.

**Shifts available:**  
Full Day 9:30-3:30  
Morning 9:00-12:00  
Afternoon 12:00-3:00

Please contact the Museum Coordinator to apply  
0410 115 736  
mail@holtermann.museum